# Working Together for Results

Here are some examples of what we've accomplished in two years:

- We rebuilt the Council from the ground up;
- We developed and conducted two surveys of customer satisfaction that were sent to 1,600 DVR customers;
- We used the information provided by customers as the basis for policy recommendations that went to DVR's senior leaders as they were deciding what actions would improve services;
- We've sponsored 8 customer forums across the state and received comment from more than 200 Washingtonians.

## We've built effective partnerships that have resulted in:

- More frequent communication between DVR and its customers;
- Meaningful opportunities for leadership by people with disabilities that influences policy and practice;
- Increased Accessibility in DVR offices;
- More time for customers to request fair hearings.

### Becoming a Member

The Governor appoints members to volunteer for three-year terms. Our members represent interest groups including: Current or former customers of DVR, Business and Industry, Labor, DVR (both from the field and by the Director), Tribal VR Partners, Community Rehabilitation Programs, the Client Assistance Program, the Office of Superintendent of Public Instruction, and a Parent Training and Education Program. We welcome new and experienced leaders to apply. To request reasonable accommodation during the application process contact our Director using the information below.

#### **Next Steps Include:**

- Completing the Governor's application for Executive Commissioners (available on our website);
- Submitting a letter of interest to the Governor clarifying your skills and why you want to serve on the WSRC;
- Providing a letter of support from a reference for your application;

#### **Washington State Rehabilitation Council**

4565 7th Ave. SE Olympia, WA 98504-5343 www.wastrehabcouncil.org

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#### Washington State Rehabilitation Council



## Apply For Membership Today

www.wastrehabcouncil.org

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Never doubt that a small group of thoughtful, committed citizens can change the world. Indeed, it is the only thing that ever has.

- Margaret Mead



## Join the Washington State Rehabilitation Council Today

#### **About Us**

The Washington State Rehabilitation Council (WSRC) is a fifteen member board. We work with the Division of Vocational Rehabilitation (DVR) to increase the number of workers with disabilities in Washington State's workforce.

The Council was established in 1994 by changes made to the Rehabilitation Act at the federal level and Executive Order 94-04 issued by the Governor at the state level. State Rehabilitation Councils create opportunities for people with disabilities to shape the services that support them in going to work.

#### **Mission**

To support all individuals with disabilities to receive culturally competent Vocational Rehabilitation Services which support their realization of power and pride and exceed their expectations.

# A Commitment to Serving Others

If you enjoy learning, building relationships, and advocating for change in systems, the WSRC provides a rewarding opportunity for volunteer public service.

Members invest considerable time and effort in their Council duties. Each member serves on two committees and participates in the work of the full Council. We hold four, two-day meetings each year in communities across the state. Much of our work happens between these meetings.

The Council staff make meeting arrangements and members are reimbursed for the cost of travel and meals according to state travel guidelines.

#### "

I serve on the WSRC because on a good day we make a difference in the lives of 10,000 people.

"

- Bill Murray Wenatchee

### **Sharing Your Talents**

Our continued success depends on drawing a committed core of members with a range of ideas, experiences, and talents to serve on the WSRC.

If you are considering becoming a member, we encourage you to attend one of our meetings. If you'd like to talk with the member who lives nearest you we'd be glad to arrange that. We also welcome your questions. Thank you for your interest in our work.

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Everyone ought to have the right to realize their potential through work. The WSRC provides people with disabilities, seeking hope and opportunities for economic advancement, the chance to be heard.

John HarrisonOlympia

## To learn more about applying for membership

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Call: 1-866-252-2939
E-mail: Brounjm@dshs.wa.gov
Visit: www.wastrehabcouncil.org
Reasonable Accommodation
is Happily Provided on Request.